



Y J STONE®

WARRANTY

Thank you for your interest and purchase of a Yong Jian Stone benchtop. This Limited Warranty will only become valid when the consumer has registered within 30 days of purchase and supplied a copy of the original invoice (details that must be provided include the date of purchase, stone type and colour purchased and the Stone Mason company name who carried out the installation). Registration is done online. www.yjstone.co.nz/warranty

You acknowledge that you have read, understood and agree to all the terms and conditions of This Limited Warranty before ordering any YONG JIAN STONE surface products.

Yong Jian Stone NZ Ltd at its own discretion warrants any Yong Jian Stone surface slabs against manufacturing defects for a PERIOD OF TEN (10) YEARS from the original date of installation.

The warranty is non transferrable. It is issued to and only warrants to the Original Registered Owner of the structure in which the Yong Jian Stone surface has been originally installed.

All decisions regarding this warranty are at the sole discretion of Yong Jian Stone. No representative, dealer, salesperson, distributor, fabricator or other persons are authorised to make any warranty or promises on behalf of Yong Jian Stone with respect to its products. If it is determined by Yong Jian Stone that the materials stone material failed due to a manufacturing defect, Yong Jian Stone will, at its sole discretion, repair or replace such materials. Yong Jian Stone will strive to obtain the best possible resolution. The decision to repair or replace is at Yong Jian Stones sole discretion and an exact colour match is not guaranteed.

What does the 10 year Limited Warranty cover:

- The Limited Warranty by the registered owner of the installed Yong Jian Stone product will be covered against any manufacturing defects for a period of 10 years from the date of purchase. Ensure a copy of the proof of purchase is retained.
- This Limited Warranty applies only to materials that have been maintained according to the Yong Jian Stone Care & Maintenance guidelines. Care & Maintenance guidelines are available at www.yjstone.co.nz
- Yong Jian Stone NZ Ltd at its own discretion may supply a replacement stone slab. This will be determined on a case by case basis. Yong Jian Stone will only

supply to the Stone Mason of your choice an uncut slab. This will not include transportation, fabrication, installation or any other charges, costs or losses associated with the replacement including and not limited to other trades (plumbing, electrical, builders, painting or other), removal and disposal of the existing product and Yong Jian Stone does not take responsibility for any damage that other parties may cause in the process of replacing the product.

- This Limited Warranty applies only to Yong Jian Stone surfacing materials and does not apply to any other products, including other quartz surfacing products manufactured or supplied by any other party.
- This Limited Warranty applies only to Yong Jian Stone surfacing materials that have been permanently installed in the interior of single-family residences and have not been moved from their original installation. If after or during installation you decide that you do not like the colour or finish you selected, that decision is not covered under This Limited warranty.
- To request service under This Limited Warranty you must contact the company who sold you Yong Jian Stone or contact Yong Jian Stone Ltd directly at (0064) 9 622 3068 within seven (7) days of the failure results or the warranty expires.
- This Limited Warranty applies only to materials for which Yong Jian Stone Ltd has been paid in full.

What This Limited Warranty does not cover:

- This Limited Warranty does not cover products used as flooring material or installed in boats, ships, recreational vehicles, steam rooms and/or pools.
- This Limited Warranty does not cover products installed in any outdoor application.
- Direct and constant exposure to the sun may cause difference in the appearance of the material and should be avoided.
- This Limited Warranty does not cover products exposed to abnormal use or conditions or abuse in any way. "Abnormal use or conditions" includes but not limited to, cracks that occur from thermal shock from the use of hot pots, skillets or other hot items placed directly on the surfaces, damages from exposure to ultraviolet light, physical or chemical abuse, acid etching, damage from improper care and maintenance, damage from chipping, cracking, scratches, impact damages or breaking due to customer abuses.
- Variations in colour or colour tone as a result of natural change over time.
- This Limited Warranty does not cover chips or other excessive impact damage in the product.
- This Limited Warranty does not cover scratches. Yong Jian Stone is a very hard material and highly scratch resistance but not scratch proof. Proper care must be exercised including the use of a cutting board as part of your care and maintenance.
- Yong Jian Stone cannot be held responsible for temporary marks including but not limited to and fingerprints, cup stains or any other stains/marks derived from daily use of these materials. Some marks may be extremely difficult to cleanse if they are left on the surface especially on surfaces with a special finish (including honed, leather, eggshell, or brushed finishes).

- Yong Jian Stone will not warrant any damages or flaws of the material that are the result of modification of the materials including but not limited to, bending, milling, reducing the thickness of the materials or alternating any factory applied finishes.
- Yong Jian Stone, kitchen companies or its distributors may provide you with samples for general selection. Samples are only representative and are not an exact replication of what will be installed in your home. Variations in colour, gloss, finish, size, shade and pattern distribution of stone and the tone of back ground, are inherent and unique characteristics to be expected with this product. This Limited Warranty does not cover these differences between samples and your purchased products.
- Yong Jian Stone does not warrant any products that you the Customer decide you do not like after installation due to the colours, edging styles, or other opinions based on personal preferences.
- This Limited Warranty does not cover costs or any work for additional modifications such as plumbing, electrical, tile, cabinets, flooring, painting, disposal of the stone etc that may be necessary to repair or replace a Yong Jian Stone product covered under This Limited warranty.
- Yong Jian Stone is not responsible for any damages or injuries caused in whole or in part by acts of nature, job site conditions, architectural and engineering designs, structural movements, acts of vandalism or accidents.
- Yong Jian Stone surfaces are produced from pure natural quartz aggregates which are adhered with polyester resin with colour powder. Thus there might be some issues originated from the materials properties such as small spots, abnormal particle distribution or decolourisation on the surfaces. These do not affect the structure or integrity of the material and are not considered as a manufacturing defect or material failure. They are hence not covered by the warranty.
- This Limited Warranty does not cover any residence where the owner is not the occupant.
- This Limited Warranty is not transferable under any circumstances.
- This Limited Warranty does not cover any failures due to inadequate support for the installation. This includes overhangs in excess of the recommendations provided by Yong Jian Stone which are inadequately supported.

Overhang recommendation:

20mm stone Max: 200mm overhang;

30mm stone Max 300mm overhang;

- This Limited Warranty does not cover use for any commercial purposes. Commercial use includes but is not limited to, use in a store, rental properties, office or any other place of business.
- The installation of sinks is not covered in This Limited warranty
- This Limited Warranty does not cover any failures due to inadequate support for the installation. This includes overhangs in excess of the recommendations provided by Yong Jian Stone which are inadequately supported.
- This Limited Warranty does not cover mitered edges where the joint is not cut correctly.
- Warranty does not cover failures due to fabricators/installers not following the prescribed fabrication and installation procedures as outlined by Yong Jian Stone NZ Ltd. Improper fabrication and/or installation is the sole responsibility of the fabricator and/or installer.

- This Limited Warranty does not cover any defects that were visible at the time of fabrication and were not avoided during fabrication. Fabricators are required to perform a visual inspection of all materials prior to fabrication and again prior to installation.
- This Limited Warranty does not cover securing mechanical or other fasteners directly into the material.
- This Limited Warranty does not cover any chips or cracks that are a result of “dry” cutting or polishing.
- This Limited Warranty does not cover chips or cracks that are a result of not following the minimum requirements for edge details.
- This Limited Warranty does not cover routine maintenance. Routine maintenance includes but is not limited to, minor conditions such as removing stains and water spots by following the techniques specified in the Yong Jian Stone online Care & Maintenance Guidelines at www.yjstone.co.nz
- This Limited Warranty does not cover the altering of any factory applied finish. Only colours listed as available in our brochure, sample book or on our website. Any issues arising from the practice of “in-shop” surface modifications are the sole responsibility of the fabricator.
- This Limited Warranty does not cover what is referred to as spots or blemishes smaller than a 10mm radius. A certain level of spots or blemishes are inherent in the manufacturing process and do not affect the structural integrity of the material.
- This Limited Warranty does not cover loss or damage to the products when they are dropped, or excessive load weights are placed upon them, or they are subject to excessive vibration or movement, or is caused by any third party not controlled by Yong Jian Stone Ltd

Yong Jian Stone Ltd. shall not be responsible in either contract or tort for any loss of direct, indirect, consequential, incidental, special, exemplary, or punitive damages arising out of the use or the inability to use the products covered by This Limited warranty.

The foregoing is the complete warranty for Yong Jian Stone and supersedes all other warranties and representations, whether oral or written except as expressly set forth above. No other warranties are made with respect to Yong Jian Stone, and Yong Jian Stone Ltd expressly disclaims all warranties not stated herein to the fullest extent permitted by applicable law, including any other contract terms between us, and including but not limited to any implied warranty of merchant ability or fitness for a particular purpose. This Warranty is not intended to override any New Zealand Statutory provision which by law Yong Jian Stone Ltd is not permitted to contract out of.